

Note: This plan is designed to address local community COVID risk and respond proportionally.

Date	Version	Changes
20.8.20	2.1	Reformatted from v1.6, no changes, formatting only
21.8.20	2.2	Resident's with unconfirmed Flu like symptoms added to assessment criteria
25.9.20	2.3	New Public Health Order links, children and students
16.12.20	2.4	New Public Health Order

RAC COVID-19 Service Delivery Phasing Plan	Level 1 CRITICAL	Level 2 Major	Level 3 Moderate	Level 4 Minor	Level 5 Minimal.
	30+ new cases locally* in past 14 days Full Lockdown COVID-19 confirmed	2 to 30 new cases in the past 14 days locally	0-1 new cases locally in past 14 days AND 1 or more new cases locally in the past 30 days	No new local cases in the past 30 days	No new cases in NSW / ACT past 30 days
RACF Restriction to Entry					
Public Health Orders	Remain in place for all jurisdictions				
Restriction to entry - visitors	No Visitors	Essential Visits only – see details below.	Required for all social visits <ul style="list-style-type: none"> 2 visitors for 2 hours per day In room visits only Observing social distancing of 1 person to two square meters Saturdays 10-2pm 	Required for all social visits <ul style="list-style-type: none"> Unrestricted number of visitors Observing social distancing of 1 person to two square meters¹ Sunday & Saturdays 10-4pm Mon - Fri 9 - 5pm 	Required for all social visits <ul style="list-style-type: none"> Unrestricted number of visitors Observing social distancing of 1 person to two square meters¹ Sunday & Saturdays 10 - 4pm Mon - Fri 9 - 5pm

¹ Subject to room capacity limits (due to social distancing rules)

			• Mon - Fri 9 - 5pm		
Children under 16	No access	No access	Allowed. Supervised at all times.		
Visits require long distance travel	No access	2 people, 2 hours per day	Unrestricted – observing conditions of screening and infection control and social distancing		
Health Contractors	Access with manager approval – critical contractors only (encourage use of telehealth where possible)	Access with manager approval (encourage use of telehealth where possible)	Normal arrangements		
Non-Health Contractors and services access	No access	No access	Musician, other lifestyle, and chaplain services	Normal arrangements	
Volunteers	No Access	No Access	Normal, meeting conditions of screening and infection control and social distancing	Normal, meeting conditions of screening and infection control and social distancing	Normal, meeting conditions of screening and infection control and social distancing
Prospective residents	No Access	Booked appointments			
Student Placements	Not available		Can commence health declaration form completed. Max 4 students		
Residential Care & Support					
Proof of Influenza Vaccination	Only required for RSL LifeCare staff, students, and any non-health related service coming in direct contact with residents				
Health screening of all visitors and staff	Remains in place and includes temperature checking. Completion of Health declaration form				
Social distancing in the home	Remains in place				
Family support to residents e.g., assistance with meals of behaviour management	Not permitted	1 person, 2 hours per day	2 visitors for 2 hours per day	Unrestricted	Unrestricted
End of Life support visits	With approval from Public Health Unit	2 people, unrestricted	2 People, unrestricted	Unrestricted	Unrestricted

Social Support Groups	No face-to-face groups permitted. Only via technology.	No face-to-face groups permitted. Only via technology.	Face to face permitted with social distancing up to 5 people total max of 1 person to two square meters	Face to face permitted with social distancing of 1 person to two square meters	Face to face permitted with social distancing of 1 person to two square meters
Visitation Limitations & Information Provision					
Infection control practice remains vigilant	Remains in place Staff must wear L2 surgical masks	Remains in place - PPE maybe required	Remains in place		
Café Access	Closed		Cafés can open to internal residents (RAC & RV), staff and approved visitors	Cafes can open as normal to external visitors	
Food & Gifts	In arrangement with the facility manager		Food and gifts are available to be delivered to the home		
Social distancing in the home	Remains in place	Remains in place	Remains in place	Remains in place	Remains in place
Site Events	No events	No external visitors	No external visitors	Review local risk and consider on a case-by-case basis. Approval from RM	Review local risk and consider on a case-by-case basis. Approval from RM
Resident External Appointments/Gatherings ²					
Residents leaving the home	As required in discussion with home manager	As required in discussion with home manager - for medical type appointments	As required in discussion with home manager - for medical type appointments	Unrestricted but with expectation that resident will avoid larger gatherings and take infection control and social distancing precautions	
Bus trips	Not allowed	Available where residents do not leave the bus	Available where residents do not leave the bus	Allowed to leave bus	
Resident activities	In room only	Social distance up to 5 people	Social distancing up to 10 people	Social distancing of 1 person to two square metres	Social distancing of 1 person to two square metres

² A Social Leave Agreement Form must be completed

Current Public Health Orders

- [NSW: https://www.legislation.nsw.gov.au/file/Public%20Health%20%28COVID-19%20Aged%20Care%20Facilities%29%20Order%20%28No%204%29%202020.pdf](https://www.legislation.nsw.gov.au/file/Public%20Health%20%28COVID-19%20Aged%20Care%20Facilities%29%20Order%20%28No%204%29%202020.pdf)
- [ACT: https://legislation.act.gov.au/View/ni/2020-363/current/PDF/2020-363.PDF](https://legislation.act.gov.au/View/ni/2020-363/current/PDF/2020-363.PDF)
- [QLD: https://www.health.qld.gov.au/system-governance/legislation/covid-19-emergency-response-act-2020](https://www.health.qld.gov.au/system-governance/legislation/covid-19-emergency-response-act-2020)

Notes:

- Visitor health declarations are scanned and stored for 6 months
- Some visitors may be able to obtain an exemption, those who have not had an influenza vaccine may attend the service but must wear a mask and gloves while onsite and meet only in the resident room